



Coast Guard ESO Symposium  
Introduction to  
Sailor/Marine American Council on  
Education Registry Transcript  
(SMART)

9-11 August 2011



# What is SMART?

An academically accepted document, approved by the American Council on Education (ACE), to validate a service member's military occupational experience and training along with the corresponding ACE credit recommendations.

# Current Eligible

- Navy and Marine Corps Active, Reserve or Separated personnel
  - 1975/1990 start time frame lifted as institutes became reluctant to accept DD295s
- Other service personnel
  - Official and Unofficial available
  - No access to transcript online
  - Notify SMART Ops via email (sfly\_smart@navy.mil)

## ■ Transcripts

- ACE Recommended Credit
  - Training courses
  - Occupations – NER, MOS(MCE), NEC, MTS
  - DLPT, CLEP, DANTES/DSST and ECE Exams
- Other Learning Experiences

## ■ Summary

- More 'traditional' college transcript look
- Displays ACE credit recommendations only

## ■ Academic Institute Page

- Real time from NCMIS and USMAP
  - College courses and degrees
  - Certificates and Apprenticeships

# ACE Occupational Credit

ACE exhibit(s) based on date awarded. All ACE exhibits will be displayed on SMART since date awarded.

Example 1: MST1 with rate date of Sep 2002

Both CGR-MST-002 (exhibit dates 9/92-4/03) and CGR-MST-003 (exhibit dates 5/03-Present) would show on SMART with credit for MST1

Example 2: MST1 with rate date of Sep 1999 and MSTC with rate date of Sep 2006

CGR-MST-002 for MST1 and CGR-MST-003 for MSTC would show on SMART

# Current Customers

- Navy/Marine Corps service members
- Academic Institutes
- Marine Lifelong Learning Centers
- Navy College Offices
- Virtual Education Center
- Navy Learning Centers and Sites
- Navy Career Counselors
- Navy/Marine Education Service Officers
- Air Force, Army and Coast Guard Who Took Navy Courses
- Servicemembers Opportunity Colleges (SOC)
- Defense Language Institute
- NTMPS (ETJ)
- CeTARS

# Statistics

- Over 9.14 million transcripts viewed online
  - 12.49 million hits
- Over 1.14 million different individuals
- Over 973,000 official transcripts sent to postsecondary institutes
  - Web delivery: 620 institutes/sites, 1200 users
  - FY10 89,000 transcript delivered via the web (64.5 %)
- 9,079 postsecondary inst/sites received official transcripts
- Over 52,500 individuals have sent in paperwork for updates/changes
- Over 139,350 updates/changes made

# Current Initiatives

- Official Transcripts for AF, Army and CG (Complete)
  - Automated
  - Must contact SMART Ops Center
  
- Redesign – More academically acceptable (Complete)
  - Released in April
  
- Enhanced Self Service
  - Update Transcript Status Tab (Completed)
  - Individuals will be able to order online (Oct 2011)
    - Unlimited if web delivery
    - Limited to 1-2 per 30 days if mailed

# Coast Guard Personnel

- SMART uses NCMIS personnel table
  - Active, separated and civilian
- Coast Guard Personnel in NCMIS: 126,727
- Prior Navy/Marine Corps
  - Can currently eligible to access SMART
  - Notify [slfy\\_smart@navy.mil](mailto:slfy_smart@navy.mil)

# What the Service Member Sees

# DEMO

# SMART Login Screen



Sailor/Marine American Council on Education Registry Transcript

## Sign In

### CAC Users

If you already have a CAC card, you do not need to register for a SMART account. Just [CLICK HERE](#) to get started with SMART now!

-or-

### Non CAC Users

SMART Username:

SMART Password:

[forgotten password?](#)

## Register to Use this System

If you are prior Navy/Marine Corps or do not have access to a Common Access Card (CAC) reader, then [CLICK HERE](#) to register for a SMART account.

## Who's Eligible For SMART Transcripts

Navy and Marine Corps: Active Duty, Reserve and Veterans.

[How to make updates or corrections to your SMART Transcript](#)

[How to request an official transcript](#)

[Frequent Asked Questions](#)

[Academic Institutions](#)

## For SMART Technical Issues and Marine Customer Service

NETPDTC  
ATTN: SMART Operations Center  
6490 Saufley Field Road  
Pensacola, FL 32509  
Email: [sfly\\_smart@navy.mil](mailto:sfly_smart@navy.mil)

## For Navy Customer Service

CPPD  
ATTN: Virtual Education Center  
1905 Regulus Avenue, Suite 234  
Virginia Beach, VA 23461-2009  
Email: [vec@navy.mil](mailto:vec@navy.mil)

## Important SMART Links

[ACE Military Guide](#)  
[Marine Corps Voluntary Ed](#)  
[Navy College Program](#)  
[MyEducation](#)  
[Partner College Degrees](#)  
[CPPD Virtual Education Center \(VEC\)](#)

## Links of Interest

[Army Transcript \(AARTS\)](#)  
[Defense Activity for Non-Traditional Ed Spt \(DANTES\)](#)  
[Defense Language Inst \(DLI\)](#)  
[Marine Corps Institute](#)  
[National Personnel Center](#)  
[Navy Jobs](#)  
[U.S. Navy](#)



# Customer Home Page



Sailor/Marine American Council on Education Registry Transcript

Name: JOHN DOE Branch: Coast Guard Rate/Rank: MK1

[Home](#) | [Transcripts](#) | [Degree Shop / SMOLAA](#) | [SOC Agreements](#) | [Update Transcript Status](#) | [My Account](#) | [Sign Out](#)

## Welcome

You are signed into the SMART System as *John.Doe* (Sailor/Marine). As a Sailor/Marine level user of this system, you have the ability to perform the following functions:

- Transcripts: View your own SMART.
- Degree Shop/SMOLAA: Degree shop by institute, your rate, or all programs.
- SOC Agreements: View your SOC Agreements.
- Update Transcript Status: Check the status of your SMART correction/update request.
- My Account: Update your email address or change your password.

## Important SMART Links

[How to make updates or corrections to your SMART Transcript](#)  
[How to request an official transcript](#)  
[Frequent Asked Questions](#)

## Links of Interest



[ACE Military Guide](#)  
[Marine Corps Voluntary Ed](#)  
[Navy College Program](#)  
[Partner College Degrees](#)  
[Virtual Education Center](#)

## Contact Information

SMART version 3.1 / build 08012010 / pens23653

[Freedom of Information Act \(FOIA\)](#)

This is an official U.S. Navy web site  
[DoD Warning, Privacy Notice, and Disclaimers](#)

This web site is certified to operate properly when accessed via the following web browsers:

- Microsoft® Internet Explorer version 5.5 or higher (with Scripting enabled)
- Mozilla Firefox version 1.5 or higher (with JavaScript enabled)

# What we already have access to

- All CG personnel information via NCMIS
  - Rate/Rank or Civilian, Status (Active or Separated)
- Tuition Assistance courses
  - Historical, Current
- Degrees in NCMIS
- Testing Scores
  - CLEP/DSST, ECE/PEP
- Training Provided by the Navy (via CeTARS)
- Prior Service Information
  - Training
  - Occupations
  - DLPT
- Apprenticeships (via USMAP)

# What CG would provide

- Data (electronic)
  - Training (Direct Access)
  - DLPT
    - If this is unavailable we can go through DMDC and receive the historical records for CG
  
- Subject Matter Experts (SME)
  - Administrators
  - Business Rules (i.e. FAA ACE testing credit)
  - Update training and occupational data
  - Web site information for Coast Guard

# What we will provide (Tool)

- ACE approved/accredited transcript
- ACE QA services
- Real-time viewing of transcripts via the web
- 24/7 Access to the system
- Production and delivery of official transcripts to post-secondary institutes
- Admin (maintenance) access for CG SME designated personnel
- ESO, Career Counselor and Education Office access to all Coast Guard transcripts
- Data processing and loading
- C&A documentation and Authority to Operate (ATO)
- Web Site Maintenance

# Inhouse (Maintenance) Tabs

- Person – NCMIS personnel table (cannot delete)
- Course – Training courses
- Occupations – Rates, Officer designators, Military Occupation codes (Navy MTS, NECs, etc)
- DLPT – Defense Language Proficiency Test
- Cert – Certifications (EMT, FAA, etc show on academic page)
- RatePers – Loss/Sep date to indicate when ACE credit should stop for occupations
- Academic – Allows the entry of Non TA college courses (CG decision)

# Additional SMART Products

- Degree Planning Tool
  - Degree Plans built by institutes
  - Used by service members to shop different degree at different institutes
  
- SOC Agreements
  - Institutes build using templates
  - Can view when log into SMART
  - Electronically sent to SOC (monthly)

# Contact Information

Web Site: <https://smart.navy.mil>

Email: [sfly\\_smart@navy.mil](mailto:sfly_smart@navy.mil) (respond within 24 hours, first work day if holiday or weekend)

Program Mgr: Laurine Anderson [laurine.anderson@navy.mil](mailto:laurine.anderson@navy.mil)

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