

SOCCOAST Needs Assessment | ESO Symposium, August 2011

Thank you for taking a few minutes to complete this survey. The purpose of collecting the following information is to begin developing a long term strategy for shaping the structure and content of SOCCOAST, as well as determine both the needs and wants of those that work with the organization. When completed, please return the form to Seth Kamen, SOCCOAST Project Director.

1. The SOCCOAST Project Director is available to answer your questions, provide training, respond to issues and concerns, and as an informational resource.

How often to you communicate with the PD? Daily Weekly Monthly Never

How would you rate your experience with the PD? Excellent Good Poor N/A

What is your preferred method for communicating with the PD? Phone Email

Do you have any suggestions on how the PD can improve his services and outreach?

2. What additional training topics would you like to see offered? (check all that apply)

How to work with Veterans and/or Spouses

DNS Tools, *The DNS Handbook*, and the DNS Credit Supplement

Providing academic of student services to Coast Guard Members

Other: _____

Would you prefer In person training Online/Webinars Reference Documents

3. Do you use the SOCCOAST website? Yes No

If Yes, which functions do you use?

List of SOCCOAST Schools DNS Tools Section

DNS Handbook (PDF Format) Information for Colleges, Students or ESO's

News and Information

Other: _____

If No, please provide share why you do not use the site:

Not easy to navigate

Not enough information

Information is not up-to-date

Other: _____

4. What other functions would you like to see on the SOCCOAST website?

5. If SOCCOAST used a social media website to share information, facilitate conversations and provide networking opportunities, would you join it and which would be your preference?

- | | | | |
|---------------------------------------|------------------------------|-----------------------------|-------------------------------------|
| <input type="checkbox"/> Facebook | <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> Preference |
| <input type="checkbox"/> LinkedIn | <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> Preference |
| <input type="checkbox"/> Twitter | <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> Preference |
| <input type="checkbox"/> Other: _____ | | | <input type="checkbox"/> Preference |

6. Would you be interested in receiving a monthly e-newsletter ? Yes No

If yes, what topics would you like to see included?

For ESO's/Military Personnel Only:

1. Are you happy with the current selection of SOCCOAST schools and degree plans?

- Yes No N/A

2. If you could add degree programs or subject areas, what would they be?

3. If you could add or remove schools from SOCCOAST, which would you add/delete:

Add:

Delete:

4. What is your affiliation? ESO / ESS Uniformed Military Personnel CG Civilian

For College Representatives Only:

1. Are you happy with your participation in SOCCOAST? Please explain.

- Yes No

Why?

2. What are some of the obstacles you face in enrolling SOCCOAST students?

- Marketing to Students
 Getting official transcripts
 Lack of interest in your degree programs
 Other: _____

3. What is your affiliation? 2-Year College Public Private For Profit
 4-Year College Public Private For Profit